

State of Connecticut

RICHARD BLUMENTHAL
ATTORNEY GENERAL



Hartford

July 27, 2004

Dear Mr.

Thank you for your letter asking whether Connecticut law requires an automobile repairer to provide an insurance company with copies of invoices for completed repairs.

After reviewing the relevant statutes, and consulting both the Department of Motor Vehicles and the Department of Insurance, my staff has concluded that no state law or regulation requires a repairer to furnish an insurance company or its adjuster with copies of invoices or other documentation concerning an automobile repaired at their body shop.

Although Connecticut State Regulation § 14-63-40 (e) (copy attached), requires repairers to *maintain* for two years, among other things, estimates for repairs, appraisals, and the final bill for such repair, I am unaware of any law requiring a repairer to provide these records to an insurance company. If you have additional questions, you may wish to call Lee Telke, the Division Chief for the Dealers and Repairers Division of the Department of Motor Vehicles. Mr. Telke can be reached at (860) 263-5450. You may also wish to call Attorney Mark Franklin in the Legal Division at the Department of Insurance. He can be reached at (860) 297-3854.

Finally, Special Counsel Anthony Jannotta of my office is available to respond to further inquiries at 860-808-5318.

Again, thank you for your letter. I hope that you find this information helpful. Please do not hesitate to contact me again should you require additional assistance.

Very truly yours,

A handwritten signature in black ink, appearing to read "R. Blumenthal".

RICHARD BLUMENTHAL

RB/AJ/pas